

## Installing Cue-iT Software

1. Locate and run the Cue-iT\_Setup\_(3.4.x).exe application file on the provided flash drive.



- 2. If the User Account Control window appears, select "Yes" to allow the program to install. (Enter Administrative passwords where necessary).
- 3. Please read the license agreement and, if you agree, select "I accept the agreement".

🦻 Setup - Cue-iT 3.4.1 —	$\times$
License Agreement Please read the following important information before continuing.	9
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
Cue-iT Copyright (c) CueScript	
END USER LICENSE AGREEMENT	1
IMPORTANT: PLEASE READ THIS LICENSE CAREFULLY BEFORE USING THIS SOFTWARE.	
This End-User License Agreement (this "EULA") is a legal agreement between you ("Licensee") and CueScript	
<ul> <li>I accept the agreement</li> </ul>	
◯ I do not accept the agreement	
Next	ancel

4. Select your installed location. Default location is "Program Files".

👎 Setup - Cue-iT 3.4.1	_		×
Select Destination Location Where should Cue-IT be installed?			9
Setup will install Cue-iT into the following folder.			
To continue, click Next. If you would like to select a different folder,	, click	Browse.	
C:\Program Files\CueScript\Cue-iT		Browse	
At least 31.7 MB of free disk space is required.			
Back Nex	đ	Ca	ncel



- 5. Check if you would like to add a shortcut to the desktop.
- 6. Choose if you would like to install CueTALK Cloud Component. This can be added anytime in the future by just running CueiT Installer again.



 Choose a settings file to install as "Default Settings". This file will be used as default and is only necessary to select should you be installing CueiT as a brand-new installation. All upgrades will carry the default settings file, (unless otherwise stated by a Support Representative due to compatibility.)





8. Select Install when ready to finalize the process.



9. The program will then extract and install all necessary components.



### **Required Packages:**

CueiT requires 6 Microsoft Visual C++ Redistributable updates (please check computer recommendations for specific version numbers). If your computer is up to date you may not be asked to install all the below updates. Only those the installer detects as not present are installed. Please allow all the following updates or CueiT will not function accordingly.

#### 10. Microsoft Visual C++ 2010 X86

- a. Accept the terms
- b. Select Install.

🌄 Microsoft Visual C++ 2010 x86 Redistributable Setup 🛛 — 🗌 🗙
Welcome to Microsoft Visual C++ 2010 x86 Redistributable Setup         Please, accept the license terms to continue.
MICROSOFT SOFTWARE LICENSE TERMS
I have read and accept the license terms.
Yes, send information about my setup experiences to Microsoft Corporation.
For more information, read the <u>Data Collection Policy</u> .
Install Cancel

11. When completed select "Finish".



- a. Accept the terms
- b. Select Install.



13. When completed select "Finish".



#### 14. Microsoft Visual C++ 2013 X86

- a. Accept the terms
- b. Select Install.



- 15. When completed select "Close".
- 16. Microsoft Visual C++ 2013 X64
  - a. Accept the terms
  - b. Select Install.

🛃 Microso	ft Visual C++ 2013 Redistributable (x64) - 12.0.305 — 🛛	×		
×	Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501			
MICROSOFT SOFTWARE LICENSE TERMS				
MICROS 2013	OFT VISUAL C++ REDISTRIBUTABLE FOR VISUAL STUDIO			
These lic	ense terms are an agreement between Microsoft Corporation (or where you live, one of its affiliates) and you. Please read them	~		
🖂 l agree t	to the license terms and conditions			
	Close			

17. When completed select "Close".



- 18. Microsoft Visual C++ 2015 X86
  - a. Accept the terms
  - b. Select Install.



- 19. When completed select "Close".
- 20. Microsoft Visual C++ 2015 X64
  - a. Accept the terms
  - b. Select Install.



21. When completed select "Close".



22. Please note our contact locations for Sales and Support. Select next to proceed to finalizing the installation.



23. Your setup is now complete. You may choose to launch the software after hitting "Finish".



24. If this is your first time installing the software and using the CueB, openCueB, IP Monitor or Dongle, please continue onto the next section "Registering Your Device".



# **Registering Your Device**

- 1. When you connect your device (CueB, openCueB, IP Monitor or Dongle) for the first time, they will need to be registered for initial use.
- 2. Upon opening the Cue-iT software, you will be presented with a license registration window:

New License Reg	istration		×
Thank you for pure	hasing CueiT!		
Please register you begin using your s	r license by selec oftware.	ting "Register N	low" to
License number:			
To obtain an offline registration file, contact support:			
US: +1 203-763-4030 UK: +44 (0) 20 3757 8880 Email: support@cuescript.tv			
Register Now	Register Later	Offline Regis	tration

- a. If you do not see this and there is a warning error in the message area "Not Connected to CueB", please follow our Troubleshooting guide on "Connecting Your Device".
- 3. Select "Register Now" to begin the process.
  - a. Registration requires an internet connection. If the CueiT computer does not have this please contact support to obtain an offline registration file.





#### Welcome, please sign in

Email Address:	Email Address	
Password:	Password	
SUBMIT		Reset passwo

a. Returning Customer:

- i. If you already have a login for cuescript.tv please enter your email and password here to register your device using these account credentials.
- b. New Customer

5.

- i. If this is your first time registering or you wish to register the device with a different email, please select "Register As User" at the top.
- ii. New Customer Page: Please fill out the information requested on the next page, and select "Continue" at the bottom.

Cue iT Premier	Cue iT	Production	Cue il News
6. If the registration is succe	ssful, you will se	e:	

Registrati	on Success	×
Prompter	was success	fully registered!
		ОК

7. Your device is now ready to use!