



CueiT Requirements

Computer Specifications:

- **Operating System:**
 - Windows 8 or 10
 - ✓ Professional, Enterprise or Ultimate licenses, 64-bit only
 - macOS High Sierra (10.13), Mojave (10.14) or Catalina (10.15)
- **Required Updates (Windows Only):**
 - Microsoft Visual C++ 2010 Redistributable - 10.0.30319, x86 & x64
 - Microsoft Visual C++ 2013 Redistributable - 12.0.30501, x86 & x64
 - Microsoft Visual C++ 2015 Redistributable - 14.0.23026, x86 & x64
- **Hard Drive:** 500MB of free disk space.
- **Graphics:** OpenGL 3.0 and higher
- **RAM:** 4GB
- **Processor:** 5th-generation Core i5 quad-core or higher, or compatible AMD.
- **Premier & Ross Licenses:** Recommended HDMI, DVI, DisplayPort or VGA output (for Secondary monitor display output for dongle licenses.)

Network Specifications:

- **Connection Type:** Hard-wired connection when utilizing IP devices.
- **Firewall Ports:**
 - 4004 TCP
 - 4373 UDP
 - 4374 UDP
 - 4375 UDP
 - 4379 TCP
 - 4380 TCP
- **Speed:** minimum 10 Mbit/s, (higher speeds required for exceeding CueiT's max device count)

N.B:

We advise that the computer/s and computer monitor/s should be sourced locally so the customer receives local warranty and support. This also saves on shipping costs.

CueiT's max device count over IP is 6; this count includes CueBs, openCueBs and IP monitors prompting from a single CueiT instance at one time. Any more without an advanced network may result in reduced prompt quality.